

### **GSM/MOBILE EAUCTION TERMS & CONDITIONS**

- The prospective customer/Firm must be a Citizen of India/ Indian Registered Company.
- customer should participate in the e-Auction by entering the site <https://eauction.bsnl.co.in> with the registered mobile number and password. The winning auction mobile number shall be activated in the e-Auction conducted state only and the guidelines related to the activation of the outstation customer shall be applied in case of the successful bidder is not from the e-auction conducted state.
- To bid the Number, the customer has to pay the Registration Fee online for selected vanity mobile number. After paying the registration fee (customer is advised to preserve the receipt generated for future reference),\_customer has to place the Minimum bid compulsory in order to become H1 or H2 or H3 by clicking on "CLICK TO BID" button in "My Bid status" menu option. once the Bid is placed, cannot be modified or cancelled .
- It will be the Customer's responsibility to ensure a valid mobile number and working Email id before participating in the e-auction. ("Change email" in the menu option may be used to change the mail-id,if required). for any query plz email to [bsnl.eauction@bsnl.co.in](mailto:bsnl.eauction@bsnl.co.in)
- After completion of the e-auction cycle end date of that state, customers who participated in the e-auction will be categorized into H1, H2, and H3 and a secret pin will be sent to the winning customer's registered email id only. The customer's (other than H1, H2, and H3bidders) Registration Fee is Refunded within 10 days after the completion of the Auction cycle end date of that state.
- After the completion of the Auction cycle end date, the first chance is given to the H1 bidder to take/activate the SIM, secret pin along with a payment link to pay the remaining amount through online mode will be sent to the H1 customer registered email id only.
- If H1 paid the balance amount through the payment link provided in H1 customer's registered email id and visits any of the BSNL CSCs/Channel partners of the e-auction participated state and the time given for H1 to get SIM activated is 7 days for the H1 bid amount. If H1 activates the number within 7 days then H2

and H3 customer registration fees will be refunded within 22 days after the completion of the Auction cycle end date of that state.

- In case of H1 failed to take the bid number then the H1 Registration fee will be forfeited and the next chance will be given to H2. The secret pin along with a payment link to pay the remaining amount through online mode will be sent to the H2 customer's registered email id. If H2 paid the balance amount through the given payment link and visits any of the BSNL CSCs/ Channel partners of the e-auction participated state and if H2 has taken the SIM and got activated within the 7 days of the given time frame then the H3 registration fee will be refunded within 31 days after completion of auction cycle end date of that state.
- In case of H1, H2 failed to take the bid number then the H1, H2 Registration fee will be forfeited and the next chance will be given to H3. The secret pin along with a payment link to pay the remaining amount through online mode will be sent to the H3 customer's registered email id. H3 has to pay the balance amount through the given payment link and visit any of the BSNL CSCs/ Channel partners of the e-auction participated state to get the SIM activated within 7 days of the time given.
- In case of H1,H2 and H3 failed to take the bid number then the H1, H2, and H3 Registration fees will be forfeited and the same vanity number is reauctoned in the next further e-auction cycles.
- The Highest bid amount to be paid is only for allotment of vanity mobile number. All other charges for creation of mobile numbers and additional mobile services are as per the BSNL Published Tariff.
- The Vanity number should not be sold to others by the highest bidder after the award, if so BSNL has the right to cancel the same.
- The vanity number will be allotted to the highest bidder on completion of the payment process within the given timeframe, subject to the verification of all required documents.
- BSNL reserves the right to modify these Terms and Conditions at any time by notice on this portal with immediate effect.
- BSNL reserves the right to accept any of the successful bid or even to reject based on anticipated auction price and may repeat the auction process for particular or a

group of vanity nos.

- BSNL reserves the right to cancel the allotment of auction number without assigning any reason.

I Agree to the terms and conditions stated above.